

GHANA OIL COMPANY LTD QUALITY POLICY

As a conscientious and responsive energy company, Ghana Oil Company Limited (GOIL), is committed to providing our customers with safe and environmentally friendly petroleum and other energy products and services to meet their energy needs.

We conduct our business in an honest, transparent and trustworthy manner, always striving to provide our customers with products and services which meet their expectations as well as statutory and regulatory requirements.

We have been guided by our strategic plan that allows us to enhance the systematic research and use of best practices at all levels and ensure reliable risk management and continual review, analysis and improvement of business processes.

We ensure that our quality policy is available for all interested parties, understood and effectively implemented and maintained at all levels of the organisation.

Our Quality Objectives are as follows:

- Implement and maintain Quality Management System with the latest revision of ISO 9001 standard.
- Continually monitor the needs and expectations of our interested parties, including customers, analyse, plan and improve our processes accordingly.
- Regularly monitor and evaluate risks and opportunities, associated with the context of our organisation at least annually and act proactively.
- Promote the culture of continual quality improvements and the philosophy of getting things "right the first time", reliability of supply of products and services on time and at all times to ensure that GOIL is a good energy company.
- Achieve the objectives of this policy by active involvement of our professionally qualified, highly skilled, well trained and motivated staff.

Revision Date: 01 July 2016

Approved by



Mr. Patrick A.K. Akorli
Managing Director

